



# We shall create the **finest legal experience** for all of our clients.

AT BENESCH, we are committed to providing an unmatched level of service to all of our clients and to one another. When clients choose to partner with Benesch, they will receive top-level service from every member of the Benesch team, over and above the expectation for outstanding legal advice and advocacy.

**Count on us to BE BENESCH.** It's the way we operate each day, at each of our locations, with our clients and with each other. It's how we deliver on our common purpose to create the finest legal experience, and is our promise in all we do.

## BUILD **TRUST**

At Benesch. we understand the need to be dependable and reliable. When we sav we will do something, we follow through.

### **EXCEED EXPECTATIONS**

We are committed to providing our clients with the highestquality legal advice and representation that exceeds expectations. We approach all client needs with a sense of urgency, striving to deliver value in all of our work products.

### **BOOST** RESPONSIVENESS

We strive to consistently provide timely responses. While we may not always be able to fully address a matter immediately, we can and will acknowledge inquiries when received and provide a success. timeline for response.

# **EXHIBIT** RESPECT

At Benesch, we believe in a culture of respect. Everyone on our team has unique ability, skills, and qualities, and each contributes to our firm's overall

## NOTICE **OTHERS**

We care about the success of all and foster an environment where everyone is valued and rewarded for their efforts. We want our clients to feel noticed and appreciated.

## **ESTABLISH STRONG** RELATIONSHIPS

We make every effort to build and nurture strong and enduring relationships with our clients and each our clients' other. Investing time in getting to know our clients is important to Benesch. It's how we become trusted advisors who anticipate needs and wants so we can deliver results even before asked.

# SOLVE

**PROBLEMS** 

Our brand is defined by our ability to present innovative and value-driven solutions to problems. Quality service requires creative thinking, hard work, and focus.

# COMMUNICATE

**EFFECTIVELY** 

can rest assured

that the lines of

communication will

always be open and they will be kept in

the loop at all times.

Communication is the cornerstone of any successful relationship. We work to avoid surprises and keep clients advised of legal developments related to their legal matters and their businesses generally. When clients partner with Benesch, they

# HOLD **OURSELVES ACCOUNTABLE**

At Benesch, we hold ourselves and each other accountable to the firm's common purpose and our pledge to always Be Benesch.



We see every day as an opportunity to Be Outstanding, Be Memorable, Be Benesch. This means everyone at Benesch works consistently to provide first-rate legal service through vigorous and effective representation, personal attention, and professional diligence.

Our clients deserve nothing less.