PRESS RELEASES

Benesch Named a Recipient of 2025 Gold Excellence in CX Award by ClientSavvy

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Benesch is proud to announce that the firm has been named a recipient of the 2025 Gold Excellence in Client Experience (CX) Award by ClientSavvy, a nationally recognized leader in CX consulting. Benesch is the first and only law firm ever to receive this award, joining an elite cohort of professional services firms nationwide. This award reflects Benesch's commitment to delivering exceptional client service and fostering strong, trusted relationships with clients.

Each year, ClientSavvy recognizes professional services firms that consistently align with client expectations and provide services that clients would highly recommend to others. Honorees are selected based on direct client feedback, evaluating how well firms understand client needs, communicate effectively and create value-driven experiences.

"We're very honored to receive this recognition," said Benesch Managing Partner Gregg Eisenberg. "Client experience is a pillar of our firm. We take the trust our clients place in us seriously and remain focused on listening, adapting and improving to meet their needs. We're excited to continue driving this important initiative and building our firm's dedicated CX program."

ClientSavvy stated, "Benesch has demonstrated an unwavering commitment to delivering exceptional client experiences and setting new standards for excellence in their industry. They not only listened to their clients but have transformed feedback into action, driving innovation and fostering trust. Their leadership in client experience is inspiring, and we are honored to recognize their achievements."

View the full list of recipients here.