PRESS RELEASES

Benesch Named Sole Recipient of 2026 Platinum Excellence in CX Award by ClearlyRated

MARCH 12, 2026

Benesch is proud to announce that the firm has been honored with the 2026 Platinum Excellence in Client Experience (CX) Award from ClearlyRated (formerly Client Savvy), a nationally recognized leader in CX consulting. This recognition, which comes on the heels of Benesch becoming the first law firm ever to receive the organization's Gold Award last year, reflects Benesch's dedication to building strong, trusted client relationships and consistently delivering service that exceeds expectations.

Each year, ClearlyRated honors professional services firms that demonstrate excellence in understanding client needs, communicating effectively and creating meaningful, value-driven experiences. Award recipients are selected based on direct client feedback and their clients' willingness to recommend their services to others.

"We strive to provide clients with a next-level experience, and this recognition is a reflection of this commitment," said Managing Partner Gregg Eisenberg. "CX is a pillar of our firm, and our BeneschEDGE program demonstrates the importance we place on exceptional, differentiated service. We look forward to continuing to elevate how we serve clients and work with each other."

ClearlyRated notes that Benesch continues to lead the industry as the top-ranked firm among seven newly evaluated law firms and places within the top 3% of all companies assessed. In 2025, Benesch became the first law firm in history to receive ClearlyRated's Gold Excellence in CX Award, joining an elite group of professional services organizations nationwide.

View the full list of recipients here.

