

Mark Biddlestone

Director of Operations

Cleveland
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Overview

Mark has firm-wide responsibility for the management and coordination of all Benesch office locations. Mark's responsibilities include oversight of legal secretarial and administrative support staff, docket, reception, library research and reference materials, as well as client file management and physical facilities.

Under Mark's direction, the firm has established a comprehensive file management and disposition policy. He has also led several continuous improvement teams bringing substantial improvements to our current systems and operations. He has effected efficiencies that have resulted in significant reductions in operating costs, e.g., increasing attorney to secretary ratios by over 40%, significantly reducing library electronic and hard-copy print reference material costs, and working with various firm vendors and suppliers to decrease overall firm expenditures.

Credentials

EDUCATION

- Ohio University, BBA

Memberships

- Cleveland Chapter of the Association of Legal Administrators
- Society of Human Resource Management

- Northeast Ohio Human Resource Planning Society
- International Society of Legal Administrators
- Senior HR Thought Leaders Forum

News & Insights

- Benesch, Eisenberg, Biddlestone quoted in Northeast Ohio Properties | "Rising to Greater Heights"
  February 28, 2024 | Media Mentions
- Mark Biddlestone and David Pope mentioned in Chicago Lawyer | "On the Move - Benesch's Swift Growth in Chicago Forces Move to Modern Office"
  October 21, 2019 | Media Mentions