

Megan N. Thomas

Senior Director of Client Services

Cleveland
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Overview

Megan is responsible for the overall client service experience with the firm where she strategically works with firm management and practice group chairs to direct and manage all client-focused continuing legal education events, client appreciation programs, firm-focused events, retreats and top performer recognition programs from conception to completion optimizing and seizing business opportunities for current clients, prospective clients and the firm's internal pipeline

Additionally, she also directs and manages the overall business development suite management platform as well as the firm wide CRM system. Outside of the client service space, Megan assists with business development efforts along with initiatives associated with the Firm's overall strategy.

Credentials

EDUCATION

- University of Mount Union, 2005, B.A., Business Administration/Marketing and Information Technology

Memberships

- Legal Marketing Association, Midwest Chapter
- At the Table, Society 54 Member

Awards & Recognition

- Recipient, the Legal Sales and Service Organization's Sales & Service Team of the Year, 2017

Beyond the office

Favorite Quote

Be fearless in the pursuit of what sets your soul on fire.

Hobbies

Traveling, sports, fitness, outdoors, and spending time with my family.

Favorite Vacation

Eleuthera, Bahamas

News & Insights

- The American Lawyer (ALM) Names Benesch Marketing & Business Development Team a Finalist for "Best Business Team" Award for Third Consecutive Year
  September 23, 2026 | Press Releases
- Benesch Marketing & BD Team Wins ALM's "Best Business Team" Award at 2025 American Lawyer Industry Awards
  November 14, 2025 | Press Releases
- Benesch Marketing & Business Development Team Again Named Finalist for "Best Business Team" by The American Lawyer
  August 15, 2025 | Press Releases
- Benesch Marketing & Business Development Team Named Finalist for "Best Business Team" by The American Lawyer
  August 26, 2024 | Press Releases